

# AAVLDEI

Diversity • Equity • Inclusion

## Essential Skills for Civil Conversations Workshop

 Saturday, October 12

 6:30 PM - 8 PM (CDT)

 U\$25

 Gaylord Opryland  
Nashville, TN



- Understand the value of psychological safety and learn how to recognize and foster a psychologically safe environment
- Learn empathetic leadership skills such as de-escalation techniques and fostering emotional intelligence
- Practice creating brave space and fostering emotional intelligence within your team
- Develop and practice conflict resolution techniques to mitigate tensions



Presented by **Jenn Graham** of



Light refreshments provided

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